

Valley Falls Terrace, Inc.

400 Locust Grove Road
Spartanburg, South Carolina 29303
(864) 503-0377

WEEKLY UPDATE

August 5, 2020

To Our Valued Residents, Families and Representatives:

We received confirmation that three staff members and five Residents tested positive for COVID-19. While we were disappointed to receive these results since we have worked so hard to prevent the transmission of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going to focus our efforts on taking all necessary steps to protect our residents and staff from further spread of COVID-19. The five residents were placed in COVID-19 facilities from further spread of the virus.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 1-864-503-0377

Sincerely,

Pat Harris

Pat Harris, NHA
Administrator