

Valley Falls Terrace, Inc.

400 Locust Grove Road
Spartanburg, South Carolina 29303
(864) 503-0377

WEEKLY UPDATE

06/05/2020

Dear Residents and Families/Representatives,

Please accept this letter as Valley Falls Terrace update on what our facility to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. We continue to provide one on one activities with Residents, hall bingo, visitation windows, and a singing group came to sing at the resident's windows.

As we have previously reported, we continue to practice the enhanced safety precautions recommended by our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Due to some technical issues, we have not been able to post these updates on our website as we had anticipated. We believe these issues will be resolved soon and we plan to resume electronic updates as soon as possible. In the meantime, and until we can update our website, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 864-503-0377

Sincerely,

Angel Hayes LPN-IP

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